

Response Summary of Risk Level

Your project has scored in the medium range for community opposition and outrage risk. The project has some risk factors known to trigger outrage but not at a significant level. Care still needs to be taken managing stakeholders and community consultation to ensure sentiment towards your project remains positive, with some risks potentially escalating over time. A rating in this range suggests some changes in project thinking and design may be beneficial, following a best practice approach where community feedback informs project development and delivery. Given current risk levels, this project is suitable for the self-serve POPM option, however a Preliminary Desktop Analysis would deliver a greater understanding of current and future risks, with more factors considered and an indicative estimate of the potential cost blowouts, should outrage occur. SCROLL DOWN FOR ADDITIONAL INFORMATION.



Medium risk

Question	Response selected	POPM feedback
<p>Q1 Environmental impacts Concerns about destruction of natural habitats, pollution, and long-term environmental degradation can lead to significant public opposition. Are there any environmental impacts associated with your project, either real or perceived?</p>	<p>Yes but only minor impacts</p>	<p>Environmental concerns are almost always present on projects impacted by public outrage, particularly where they may be perceived to harm local ecosystems or contribute to climate change.</p>
<p>Q2 Land Acquisition Forced relocations, land acquisitions, and changes in land use can provoke strong reactions, especially if they involve residential or culturally significant areas. Does your project require any land acquisition?</p>	<p>No land acquisition is required</p>	<p>Even when no land acquisition is required, there may be concerns about either changes to land use or intensification of existing land uses that trigger community concerns and emotional responses that can quickly escalate into public outrage.</p>
<p>Q3 Transparency and Communications When project details are not communicated clearly or transparently, it breeds mistrust among the community. Does your project have the autonomy to communicate all relevant factual information about your project, and analysis of its impacts, in a timely manner that demonstrates transparency?</p>	<p>Our communication is dictated or controlled by others</p>	<p>Even with timely communication and other measures intended to demonstrate transparency, perceptions are drawn from multiple sources that may be used to infer or imply a lack of transparency, which erodes trust and can tarnish future communications.</p>
<p>Q4 Cultural and Heritage Concerns Projects that threaten cultural sites or disrupt the heritage of local communities, including Indigenous lands and artifacts, often face significant backlash. Are there cultural and/or heritage concerns or complexities on your project?</p>	<p>There are no cultural or heritage issues</p>	<p>It is rare to have no cultural heritage issues on a project, check your stakeholder register to ensure you haven't left any important groups out.</p>
<p>Q5 Health and Safety Concerns Perceived or real health risks, such as increased pollution, noise, or hazardous materials, can lead to public outcry. Are there any health or safety concerns associated with your project?</p>	<p>Some minor health issues may be perceived</p>	<p>Projects perceived to threaten health and wellbeing of current / future generations often attract widespread attention and significant ongoing media scrutiny, particularly when there are different interpretations of risks, impacts and treatments.</p>
<p>Q6 Economic Disruptions Potential for negative economic impacts, such as loss of business, reduced property values, or increased costs (eg tolls), can trigger opposition. Are economic disruptions expected with your project?</p>	<p>No real or perceived economic impacts</p>	<p>Few projects have no financial impacts whatsoever, it may be worth taking a fresh look at stakeholders, businesses and communities to ensure this is true for your project.</p>
<p>Q7 Inadequate Stakeholder Engagement Projects that fail to meaningfully engage with stakeholders, including local residents, businesses and advocacy groups, often face greater opposition. What level of engagement has there been on your project?</p>	<p>Minimal engagement and little to no input informing project thinking</p>	<p>Effective engagement means involving the community in planning and decision-making processes, before work starts, and communicating what was heard and acted on. Otherwise, suspicion arises, creating a trust deficit that's difficult to overcome.</p>